

ShelterPoint

ShelterPoint insurance have created a **Resource Center** for important updates and information. They have transitioned to working remotely and has taken a number of steps to continue seamless service.

You can [Click here](#) to learn more about the steps ShelterPoint has taken in response to the COVID-19 situation.

New York's Emergency COVID-19 Paid Sick Leave

New York Governor Cuomo signed the "[Emergency COVID-19 Paid Sick Leave](#)" bill to help ease the financial burden for New Yorkers affected by the COVID-19 outbreak.

- This emergency sick leave program provides temporary benefits to employees who are in **isolation/ quarantine** ordered by a governmental entity (State of NY, Department of Health, a local Board of Health, or similar).
- Under certain circumstances (see full checklist below), New York employees receive those special benefits through their State disability (DBL) and Paid Family Leave (PFL) coverage.
- If you qualify for benefits through this insurance coverage, you will need to include the "Order for Quarantine" (**written documentation**, [\(see a sample\)](#) when submitting your claim.
- *Isolation and Quarantine as defined by The Centers for Disease Control and Prevention (CDC)*:*
 1. **Isolation:** separates sick people with a quarantinable communicable disease from people who are not sick.
 2. **Quarantine:** separates and restricts the movement of people who were exposed to a contagious disease to see if they become sick.

These special emergency benefits do NOT apply to employees under "New York State on Pause" or New York's general stay-at-home orders (see below for a full list).

So, before you file a claim: Wait! Check to see if you are eligible to file.

Please don't file a claim unless you meet these criteria:

YES

You have to meet **all four** of the following criteria:

1 TIMING OF QUARANTINE

Quarantine must occur between **March 18 - 31, 2020**



If it overlaps with this period, any days of your 14-day quarantine during this period are covered.

AND

2 EMPLOYER'S SIZE: 1-99 employees



AND

3 Employee (or their minor dependent child) has to be **under "Order of Quarantine"** issued by the State of NY, Department of Health, a local Board of Health, or any other governmental entity



AND

4 Employee has to be **unable to perform core job duties** or any alternative responsibilities the employer may offer during the quarantine



NO

EMPLOYER'S SIZE: 100+ employees

Large employers have to provide 2 weeks of paid emergency sick leave. **DBL/PFL do not apply.**

TIMING OF QUARANTINE

- X** Before March 18, 2020
- X** Starts April 1, 2020, or later*

The Federal program takes over as your primary emergency benefit. Please file a claim for the Federal program.

*After that date, the NY program will only be available for New Yorkers who exceed the Federal program's salary cap and can file for supplemental benefits bridging between the Federal and State caps.

EMPLOYER'S SIZE: 1-99 employees



AND

Employee is under "Order of Quarantine" issued by the State of NY, Department of Health, a local Board of Health, or any other governmental entity



BUT

Employee **does NOT show any symptoms** or has not been diagnosed yet and **can work** while under quarantine



OTHER CIRCUMSTANCES NOT COVERED



- Employee is staying home due to
- X** Official stay-at-home orders
 - X** "New York on PAUSE"
 - X** Social Distancing
 - X** Watching kids during school closures
 - X** Working from home
 - X** Voluntarily self-quarantining



- X** Being home or out of work because the business is temporarily closed.

Laid off?

You may qualify for unemployment benefits. Visit www.ny.gov.



- X** Employee has already maxed out on their regular DBL benefit period (26 weeks) and PFL benefit period (10 weeks) in the preceeding 52 weeks.

ShelterPoint Links

Links for You

["New York Emergency COVID-19 Paid Sick Leave" Details](#)

["NY Emergency COVID-19 Paid Sick Leave" Eligibility Details](#)

[Federal Emergency Paid Sick Leave and Paid Family Leave for COVID-19](#)

[ShelterPoint Preparedness](#)

[New York State FAQ](#)

Online Service 24/7

To help best serve you, we ask you make our self-service online tools your first stop for service and support questions. We've also included some quick links to our most popular online tools here:

Manage your DBL/PFL policy:

[Duplicate DBL/PFL Bill](#)

[Certificate of Insurance \(DBI20.1\)](#)

[Posting Notice \(DBL/PFL 120\)](#)

File an Emergency COVID-19 Sick Leave claim

[Claim Form - Care for minor dependent subject to official "Order for Quarantine"](#)

[Claim Form - Employees with official "Order for Quarantine"](#)

[Posting Notice - Employees](#)

[Posting Notice - Employers](#)

File other claims NOT related to COVID-19

[DBL Claim Form \(DB450\)](#)

Check status of a regular DBL/PFL Claim

[Disability/PFL Claim Status](#)

[**More Forms & Resources**](#)